Thank you for your interest in the SynXis Property Hub Management System. The implementation of a new Property Management System is an important initiative and a valuable solution to assist you in managing your property's daily operations.

Please fill out this survey as completely and in as much detail as possible, so that we may be able to provide you with an accurate system proposal and project plan that will meet your property's needs.

The information provided in this document will be used as the basis of generating a quotation for installation, software and related services. It is important to keep in mind while completing that the accuracy of the proposal you will receive does depend upon the information supplied here.

Completion of this survey is a pre-requisite to the quoting process.

Please complete this survey form and submit via e-mail to your Implementation Analyst. Contact details for this individual are below. If you have any questions about this survey form, or need assistance with completing it, please contact:

Name: IA Name

Phone: IA Phone Number

E-mail: IA Email Address

Sections Contained in this document:

SECTION 1: PROPERTY INFORMATION

Today's Date _____ Wyndham Brand _____ Property ID _____

Please select the option that best describes your project:

☐   New Construction Hotel ☐ Conversion Existing   ☐   WH&R Property

Property Name: _____

Management Company: _____

Legal Entity Name for Contracts: _____

Hotel Main Installation Project Point of Contact:

Name E-mail: _____

Title Phone: _____

Point of Contact for Wyndham Proposal (Upfront Quote): _____

Name E-mail: _____

Title Phone: _____

SECTION 2: NUMBER OF ROOMS _____**Initials**

The number of rooms configured in Property Hub must match the total of rooms you are licensed to sell with Wyndham (per the hotel's franchise agreement). If you are looking to adjust the room count, this requires working with your openings manager during conversion or construction, or by reaching out to your DFO for guidance if the property is already operating with Wyndham. Proposals cannot be reissued with an adjusted room count *until approval has been granted for the change.*

Full licensed guest room total:

Do you expect this number to change prior to installation? ☐ Yes   ☐ No

Notes, if required. _____

_____

SECTION 3: CURRENT PROPERTY MANAGEMENT SYSTEM

_____**Initials**

Complete this section if your property currently has a computerized property management system in use. If this is a newly constructing property with no previously existing PMS in place, please mark all fields in this section N/A and move on to section 4.

What Property Management System is the hotel currently using? _____

_____

Please choose the option that describes the platform of the PMS you are using today. _____

_____

Is there a scheduled date when you will lose access to the PMS used on site (listed above)? _____

_____

If yes above – please enter the date. _____

Does the property offer meeting space? If yes, how many rooms? _____

Does the property have high group bookings (40%+) _____

SECTION 4: CREDIT CARDS   _____**Initials**

The SynXis Property Management System requires a credit card interface using Elavon's Fusebox gateway.   The credit card terminals must be purchased directly through Elavon and if using an EMV certified processor, the chip and pin functionality will be enabled on the terminals. Elavon works with a great number of processors. Elavon also offers discounted processing if you have both processing and gateway services through them.

SECTION 5: INTERFACES   **_____Initials**

SynXis PM can interface with the below serial interfaces. ***Assistance is required for integration on the day of go-live.***

Interface Type	Code	Manufacturer	Version
Call Accounting	PBX	Mitel	Mitel SX200
In-Room Video	IRE	Lodgenet/OnCommand	All
Voicemail	VMS	Centigram/Mitel Express Manager	All
	VMS	DuVoice	All
	VMS	AVT	All
	VMS	Innovations	All
Key Lock Systems	KSS	Tesa/Onity	All

ComTrol software will be required for any certified 3rd party interfaces. There is an additional cost for the software along with an annual support fee.

Please provide as much detail as you are able about each interface. Lack of information may result in being unable to confirm compatibility and therefore inability to include the product. Only the interfaces provided will be included in the project. If you become aware of interfaces you require that are not listed here please bring it to the attention of your Implementation Analyst as soon as possible.

List all interfaces requiring integration with SynXis PM below:

INTERFACE

Telephone (PBX)

Voicemail

Call Accounting

Keys / Door Lock

Sales & Catering

Point of Sale

In-Room Movies

File Export

Energy Management
IPS / WWW (Internet)

Vacation Ownership

Other 1

Other 2

MAKE Model Version

SECTION 6: EQUIPMENT   _____**Initials**

Please indicate the number of workstations on which SynXis PM will be installed.
Workstations are not included on the upfront proposal. In order to order additional equipment through Wyndham's preferred vendor, SHI, reach out to your Implementation Analyst for further details.

Number of Workstations: _____

All new or reused equipment is required to meet minimum specifications in order to install SynXis PM on the machine.
Request a hardware approval form from your implementation analyst to have specific machines approved.

The option to bundle equipment with the price of the installation of SynXis PM is available. We offer 3 bundle options using the equipment outlined below.

All Prices are in US Dollar (USD)

	Product	Qty	Your Price	Total
1	Lenovo ThinkCentre M720s 10ST - SFF - Core i5 8400 / 2.8 GHz - RAM 8 GB - SSD 256 GB - TCG Opal Encryption, NVMe - DVD-Writer - UHD Graphics 630 - GigE - Win 10 Pro 64-bit - monitor: none - keyboard: US - TopSeller Lenovo - Part#: 10ST002FUS	1	$704.54	$704.54
2	Samsung SE450 Series S24E450DL - LED monitor - 24" (23.6" viewable) - 1920 x 1080 Full HD (1080p) - TN - 300 cd/m - 1000:1 - 5 ms - DVI, VGA, DisplayPort - black Samsung - Part#: S24E450DL **Note:** In stock	1	$165.37	$165.37
3	HP Color LaserJet Enterprise M553dn - Printer - color - Duplex - laser - A4/Legal - 1200 x 1200 dpi - up to 40 ppm (mono) / up to 40 ppm (color) - capacity: 650 sheets - USB 2.0, Gigabit LAN, USB 2.0 host HP, Inc. - Part#: B5L25A#BGJ	1	$660.18	$660.18
4	NETGEAR GS108v4 - Switch - unmanaged - 8 x 10/100/1000 - desktop, wall-mountable NETGEAR - Part#: GS108-400NAS	1	$53.34	$53.34
5	Installation Services: Technician time - installing computers, monitors, printer, 2 CC terminals and switch (minimum 4hr technician time) Smartsource, Inc. - Part#: AX#40367482	4	$137.50	$550.00
6	Installation Services: Technician time -hourly rate (additional hr after 4hr min has been reached) Smartsource, Inc. - Part#: AX#40367482	1	$137.50	$137.50

Bundle A
2 Workstations

2 Monitors

1 Printer

1 Switch

4 hours for Technician to setup

Bundle B
3 Workstations

3 Monitors

2 Printers

1 Switch

4 hours for Technician to setup

Bundle C
3 Workstations

3 Monitors

1 Printer

1 Switch

4 hours for Technician to setup

Interested in Bundle A _____   Bundle B _____   Bundle C _____

SynXis PM Workstation Minimum specifications:
OS: Windows 10 Professional
RAM: 8 GB
Modern Browser: Chrome57+, IE10+, Safari
Memory: 1 GB+ Available Disk Space

SECTION 7: STAFFING _____**Initials**

All staff members who will use SynXis PM are required to attend all program-specific training classes. There are also additional classes over the course of the schedule for management, the housekeeping manager(s), night auditors, and those who will use rate functionality.

Please indicate below how many staff are expected to train for SynXis.

Front Desk:_____

Night Audit:_____

Managers:_____

Housekeeping:_____

Total to be trained: _____

Improve Your Top Line – Try Revenue Management Services

Do you need help in creating a strong and effective revenue strategy? Take advantage of Wyndham's Revenue Management Service now to help improve your top line. Our group of dedicated revenue management experts are available to help you drive more revenue and market share to your hotel. Do you wish to have someone contact to review this in further detail?

☐ Yes ☐ No