

eDesk 快速入门指南

积分银行

本快速入门指南概述了如何使用 eDesk 中的积分银行。

Points Bank (积分银行)

按照以下说明,使用积分银行将温德姆奖赏计划积分分配给您的员工:

• 进入 eDesk 后,选择 eDesk 图标。

	WYNDHAM REWARDS	Wyndham Hotel & Resorts	🔺 Multi
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			\bigcirc \bigcirc
eDesk Customer Care		Reports	

- 进入贵酒店的 eDesk 仪表板。
- 首先,如果您有多个酒店,请在 Location(酒店)中输入5 位数的酒店编号,选择 要操作的酒店。

Home	Location	© Clear

• 向下滚动到 eDesk 仪表板的底部,查看贵酒店的 Points Bank(积分银行)。

rewards points for every valid Enforment. Points are awarded on a monthly basis rewards including: free nights, gift cards, merchandise and more! How It Works	for the prior month. Start earning toward exciting
Enrollments	Points
Valid Enrollments*	You Have 500 Points To Distribute 500 of these points expire on 08/10/2024
*Points are deposited into the hotel's Points Bank in the month following the month they were earned.	

- Enrollments (会员招募) 将会显示:
 - 当月的有效会员招募人数;
 - 当月赚取的温德姆奖赏计划积分数;
 - 本年的有效会员招募人数;
 - 本年赚取的温德姆奖赏计划积分数。

Rewards points for rewards including: f	every Valid Enrollment. Points are awarded on a monthly basis for ree nights, gift cards, merchandise and more! How It Works	or the prior month. Start earning toward exciting
Enrollments		Points
Points are deposited into the were earned.	Valid Enrollments	You Have 500 Points To Distribute 500 of these points expire on 08/10/2024 ⇒ View Points Bank €

- 使用向左箭头查看上个月的有效会员招募和积分。
- 使用向右箭头返回当月的有效会员招募和积分。

注意: 温德姆奖赏计划积分将在赚取积分的次月 10 日前后计入贵酒店的积分银行。

- Points (积分)显示:
 - 酒店积分银行中的可用积分数;
 - 积分的到期日期;
 - 将积分分配给酒店员工的链接。

rewards including: free nights, gift cards, merchandise and more! How It Works	the phor month. Start earning toward exciting
nrollments	Points
Valid Enrollments*	You Have 500 Points To Distribute 500 of these points expire on 08/10/2024
Points are deposited into the hotel's Points Bank in the month following the month they were earned	⇒ View Points Bank

• 选择 View Points Bank(查看积分银行)。

-Points	
	You Have
	92,700 Points
	To Distribute
92,7	700 of these points expire on 07/23/2024
Γ	⇒ View Points Bank
L	

注意: 积分在添加到您的积分银行后 60天过期。请检查您的交易 记录以查看即将到期的日期。

- Transaction History (交易历史)显示:
 - Bonus(es)(奖励):
 - 存入酒店积分银行的积分数;
 - 奖励被存入贵酒店积分银行的日期。
 - Redemption(s) (兑换):
 - 分配给酒店员工的积分数;
 - 每次兑换的日期;
 - 每次兑换所使用的温德姆奖赏计划会员编号。

Transaction History								
Description $\diamond \equiv$	Member $\Rightarrow \equiv$	Туре 🗘	≡	Activity ? $\uparrow \equiv$	Post Date 🗘	≡	Points \Diamond	≡
	▽		∇	v	mm/dd/」	∇		7
The Rewards Cir		🕸 Bonus		05/24/2024	05/24/2024		97700	
Points Distribute	500361722H	🖳 Redemption	n	06/07/2024	06/07/2024		-5000	

• 选择 Distribute Points(分配积分)。



- 在 Transfer to (分配至) 中输入员工的温德姆奖赏计划会员编号;
- 选择放大镜;

Distribute Points	×
* Transfer To	500361722H × Q
* Points To Transfer	
	Distribute

- 会员姓名将显示在 Transfer To (分配至)下;
- 确认会员姓名;

Distribute Points		х
* Transfer To	500361722H	Q
Name	C Sue Pea	
* Points To Transfer		
	Distribute	

• 如果温德姆奖赏计划会员编号不正确,将显示以下错误消息:

Distribute Points		ж
* Transfer To	123456790n Q	
	Member account not found	
* Points To Transfer		
	Distribute	

- 在 Points to Transfer (待分配积分)中添加要分配给会员的积分;
- 选择 Distribute (分配)。



- 交易将显示在 Transaction History (交易历史记录)中;
- Points (积分) 中将代表最新的积分总数。

Points	Transaction History						
You Have 87,700 Points	Description $\Diamond \equiv$	Member ≎ ≡	Type ≎ ≡	Activity $2 \downarrow \equiv$	Post Date \diamond =	Points \Diamond	=
To Distribute 87,700 of these points expire on 07/23/2024	7	v	γ	▼	mm/dd/) D 7		7
⇒ Distribute Points	Points Distribute	500361722H	🗟 Redemption	06/09/2024	06/09/2024	-5000	
Earning and use of points is subject to complete Official Rules: U.S. and Official Rules: Canada	Points Distribute	500361722H	Redemption	06/07/2024	06/07/2024	-5000	
	The Rewards Cir		Bonus	05/24/2024	05/24/2024	97700	

Transaction History(交易历史记录):

使用过滤按钮可搜索/排序 Description (积分描述)、Member (会员)、Type
(类型)、Activity (活动)、Post Date & Points (录入日期和积分)列。

Transaction Histo	ry				
Description ≎ ≡	∃ Member ↑ ≡	Type ≎ ≡	Activity $2 \diamond \equiv $	Post Date \diamond \equiv	Points \diamond =
5	7	Υ	▽	mm/dd/」□ ∇	V
The Rewards Cir	Contains	🕏 Bonus	05/24/2024	05/24/2024	97700
Points Distribut		Redemption	06/09/2024	06/09/2024	-5000
Points Distribute	Reset Apply	₽ Redemption	06/07/2024	06/07/2024	-5000

- 如果 Description (积分描述) 中是 The Rewards Circle Points Bank Monthly Award :
 - Activity & Post Date(活动和录入日期)列中的日期是指通过 The Rewards Circle 活动赚取积分的日期。
- 如果 Description (积分描述) 中是 Points Distributed to Employee :
 - Activity & Post Date (活动和录入日期) 列中的日期是指将积分分配给员工的日期。

Transaction History					
Description \Diamond	≡	Member $\uparrow \equiv$	Type \Diamond \equiv	Activity ? $\Diamond \equiv$	Post Date <
	∇	Y	v	Υ	mm/dd/y⊟
The Rewards Circle Points Bank Monthly Awar	ď		Bonus	05/24/2024	05/24/2024
Points Distributed to Employee		500361722H	₽ Redemption	06/09/2024	06/09/2024
Points Distributed to Employee		500361722H	☐ Redemption	06/07/2024	06/07/2024

Points Expiration (积分到期):

该部分显示:

- 存入酒店积分银行的温德姆奖赏计划积分的到期日;
- 赚取、分配或到期的积分数;
- 剩余的可用积分数。

Points Expiration

Points must be distributed within 60 days or they expire from your Points Bank. Once points are distributed to an account, they follow the Wyndham Rewards program expiration rules.

▼ Status	Earned	Distributed	Expired	Available
Expiration Date: Aug 10, 2024.	1,000	500	0	500
Expiration Date: Jul 23, 2024.	97,700	97,700	0	0