# A guide to the Wyndham Rewards Enrollment Program



## Achieve your enrollment goals...and get rewarded with a money-saving incentive!

#### Here's How!

- High-performing hotels can reduce their Loyalty Fee.
- Quarterly Valid Enrollment Targets based on room count provides a longer timeframe to meet your target.
- Seasonally adjusted targets to align with peak and off-peak seasons, including two high-season quarters and two low-season quarters (determined by the number of historical non-member guests at your hotel).

#### **How It Works\***

Before reviewing the example on the next page, here are the highlights:

- Loyalty Fee Discount: Hotels that exceed their Quarterly Valid Enrollment Target have the opportunity to earn a Loyalty Fee Discount so that they can pay less than the standard 5% Loyalty Fee during the subsequent quarter, depending on the percentage of target exceeded (see chart on next page for details).
- Loyalty Fee Increase: Hotels that don't meet their Quarterly Valid Enrollment Target will be subject to a Loyalty Fee Increase during the subsequent quarter, depending on the percentage of target achieved (see chart on next page for details).
- Missed Valid Enrollment Fee: A \$750 Missed Valid Enrollment Fee will apply only to properties that enroll 33% or less of their Quarterly Valid Enrollment Target for two quarters in a row.
- **Signature Reservation Service (SRS):** Properties using SRS have lower targets.

Please see the following page for details and an example.

<sup>\*</sup>WaterWalk Extended Stay by Wyndham hotels participation in the Enrollment Program differs from other brands. Please refer to the Wyndham Rewards Front Desk Guide for details.

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## **Quarterly Valid Enrollment Targets:**

Category	Room Count	Enrollmen	rly Valid nt Target – asons (2)	Quarterly Valid Enrollment Target – Low Seasons (2)		
		SRS*	Non-SRS	SRS*	Non-SRS	
Α	0-35	30	34	20	22	
В	36-47	40	44	30	34	
С	48-59	55	60	35	40	
D	60-71	60	66	40	44	
E	72-83	65	72	45	50	
F	84-109	75	82	55	62	
G	110-125	110	120	80	90	
Н	126-150	130	144	90	100	
I	151–199	175	194	120	132	
J	200-299	230	255	160	178	
K	300-499	330	366	220	244	
L	500+	550	612	350	388	

### **Quarterly Loyalty Fee Discount/Increase Structure:**

% Quarterly	201%+	151%	126%	100%	67%	34%	0%
Valid Enrollment		to	to	to	to	to	to
Target Reached		200%	150%	125%	99%	66%	33%
Loyalty Fee Discount/ Increase (applied to subsequent quarter)	4.25%	4.50%	4.75%	5.0%	5.25%	5.50%	5.50%

<sup>\*</sup>Applies to NAMER only.

#### **Example:**

Hotel's Room Count: 40 rooms (Category B)
Q2 is a high season for this hotel
SRS: No subscription

High Season Target = 44

The hotel achieves 66 Valid Enrollments

Percentage of Target = 150% of Target

Loyalty Fee Discount = 4.75%; applied to Q3

# Q3 is also a high season for this hotel SRS: Yes - subscribed as of July 1

High Season Target = 40 (lower due to SRS)
The hotel achieves 30 Valid Enrollments
Percentage of Target = 75% of Target
Loyalty Fee Increase = 5.25%; applied to Q4

A Missed Valid Enrollment Fee is not charged because the hotel met more than 33% of its quarterly target two quarters in a row.