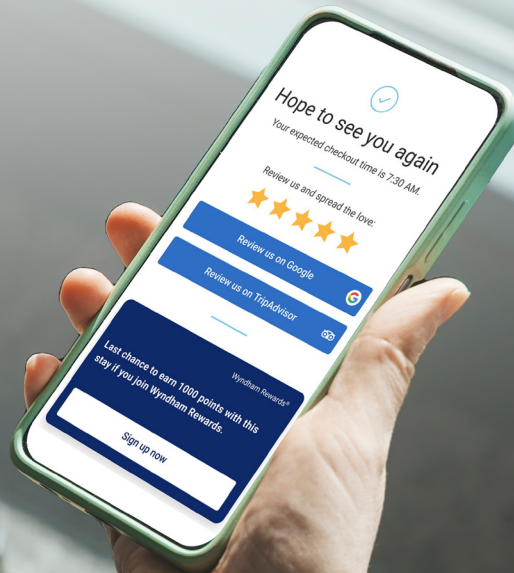
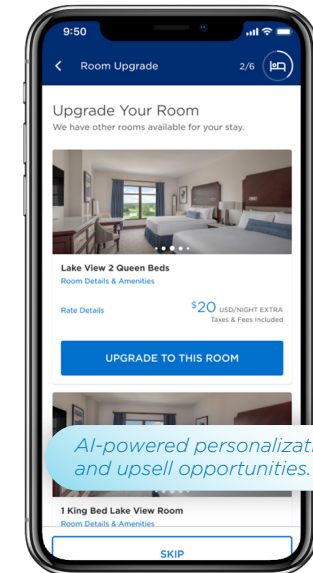


Help drive revenue and boost engagement with Wyndham Connect



WYNDHAM
HOTELS & RESORTS



DID YOU KNOW?

Last year, hotels across all Wyndham Hotels & Resorts brands with Overall Social Review (OSR) scores above 4.0, on average, saw twice as much RevPAR growth compared to those with lower scores.¹

A simple way to help boost those scores is staying engaged with guests during their stay – something **Wyndham Connect** helps hotels do with ease!



AUTOMATED AI HANDOFFS

If the Canary AI assistant can't answer, it'll redirect the message to your team.

INSTANT ON-BRAND RESPONSES

Speak with a consistent brand voice, and proper grammar.

CONSTANTLY LEARNING

As things change with your hotel, Canary AI can be trained to support the new state of the hotel.

Elevate your operations and save time.

Powered by the award-winning hospitality software company² Canary, Wyndham Hotels & Resorts' new guest engagement platform Wyndham Connect can give your hotel the ability to:



Reduce fraud and chargebacks with mobile check-in



Earn more revenue by offering guests paid upgrades in advance



Connect with guests directly with AI-powered text messaging



Save your staff and guests time with contactless, mobile check-out



Boost your hotel's online reviews and improve your online presence

How it works:

- + Help save time with conversational intelligence**
Use AI-generated messaging to help your staff respond to guests via SMS with ease and speed before, during, and after their stay.
- + Personalize each guest's stay**
Help earn more revenue by offering room upgrades, early check-in, and late check-out before guests arrive.
- + Prioritize urgent requests**
When guests have urgent requests, utilize Smart Message Escalations to automatically alert your team to help ensure a prompt response.
- + Speak 100+ languages tomorrow**
Effortlessly speak the same language as your guests, regardless of the languages you or they use.

Get started with Wyndham Connect

READY TO GET CONNECTED?

Contact HCS@wyndham.com or your Wyndham Operations Representative to learn more about Wyndham Connect and get your hotel set up today!

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